

SARAH GOMES MUNRO

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<https://www.sarahgomesmunro.com/>

I am a young UX professional with a background in e-learning creation and implementation, visual communication, and design. I have learnt to merge all my experience into putting my user first, creative thinking and the adaptability to respond to change. I thrive in multicultural environments and bring my enthusiasm and curiosity with me wherever I go.

My UX portfolio website with projects can be visited at: <https://www.sarahgomesmunro.com/>

EDUCATION

2023-2025 (FINISHED JANUARY 2025, GRADUATE JULY 2025)

MA USER EXPERIENCE DESIGN (1ST DISTINCTION), FALMOUTH UNIVERSITY

Skills developed: Scrum / Agile working methods, time and project management, delivery of team and individual projects, prototype testing, user research, survey writing, running user interviews, qualitative and quantitative data analysis, wireframing, development of web and mobile based experiences, UX writing, effective communication to wider team / stakeholders of findings, insights and recommended next steps throughout the UX design lifecycle.

2017-2019

BA ILLUSTRATION (HONS) (2:1), ARTS UNIVERSITY BOURNEMOUTH

Skills developed: Creation of compelling visual design and communication, effective presentation of work, delivery of team and individual projects, time management, creation and preparation of both web-based and print-ready media.

2014-2015

FOUNDATION DIPLOMA IN ART AND DESIGN (DISTINCTION), ARTS UNIVERSITY BOURNEMOUTH

FINISHED 2014

EUROPEAN BACCALAUREATE (88.15%), EUROPEAN SCHOOL OF BRUSSELS II

EXPERIENCE

2020 – 2022

DIGITAL LEARNING CONTENT CREATOR, EUROPEAN METAL RECYCLING

Through a UX design approach I developed, designed the visual and interactive elements, tested and supported the digital learning experience within EMR to create effective learning interventions.

I was the sole designer on every project and built e-learning courses across a range of topics such as Health and Safety focused compliance training, system training to effectively embed new software within the company or softer more behavioural changes to drive a winning culture.

I can work effectively with stakeholders, subject matter experts and the rest of my team to design, implement and roll-out effective solutions, all while managing expectations and workload to ensure that I meet deadlines.

2019 – 2020

FLOOR EVENT STAFF, ELLE R LEISURE

I delivered customer service and liaised with clients, managers and kitchen staff. I set up, prepared, turned around and closed down events and was responsible over the floor at times, all whilst keeping calm under time pressure. I served food, cleared away tables and did bar back duties when necessary.

2016 – 2019

CONTENT MANAGER AND CREATOR AND CO-HEAD WRITER, BUMF – ARTS UNIVERSITY BOURNEMOUTH PUBLICATION

Outstanding contributor 2019

Worked directly with students and staff and ran the 5 person writer’s team to ensure deadlines and meet objectives. Helped promote the magazine, design the issues and created written and illustrative content for printed and online media. Was responsible for my own projects and managed them alongside my studies

2018 – 2019

STUDENT AMBASSADOR, ARTS UNIVERSITY BOURNEMOUTH

Worked as a team for effective results; at open days, outreach programs and co-leading workshops whilst always upholding and promoting the university’s image.

2017 – 2019

PRESIDENT OF WRITING SOCIETY (BEST SOCIETY OF THE YEAR AWARD 2018), ARTS UNIVERSITY BOURNEMOUTH

Planned sessions, encouraged and developed writers as well as collaborated with individual students, collectives or societies to keep our sessions and our output interesting. Organised the team and the logistics to attend and compete in the Unislam poetry competition in 2018.

TECHNICAL/HARD SKILLS

- Figma, Protopie, Adobe XD, Miro
- Adobe Photoshop, Illustrator, InDesign, After Effects and Premier Rush
- Microsoft suite
- Articulate Storyline, Rise and Review
- English, French, Portuguese: Full proficiency
- Dutch and Spanish: Competent

SOFT SKILLS

- Time Management
- Verbal, written and visual communication
- Fast learner
- Team player but with strong ability to work independently
- Detail-oriented
- Creative thinker

BEYOND WORK

Outside of professional endeavours I am a human being who enjoys dancing, writing, travelling, learning languages and can often be found drawing in one of my sketchbooks in public spaces. I have a deep desire to help others which has been coming through recently as I have been partially caring for my father who has started undergoing cancer treatment since the start of 2025. I am a balanced and capable human being who follows her curiosity whenever she can.